



Copilot Action Pack

July – December 2026

Program	Copilot Action Pack
Program Period	01/7/2026 to 31/12/2026
Program construct:	Synnex CSP Partner's End-customer with a minimum of 5 new seats of eligible products during the program period will be entitled to book a FREE Copilot Lab Demo Session with a Synnex Technical Specialist.
Eligibility criteria:	Synnex CSP Partner's End-customer with a minimum of 5 new seats of eligible products during the program period, transacted through Synnex. Eligible Products: • Microsoft 365 Copilot • Microsoft 365 for Copilot Business • Microsoft 365 Copilot Studio • Microsoft 365 Business Standard and Microsoft 365 Copilot Business (with and without Teams) • Microsoft 365 Business Premium and Microsoft 365 Copilot Business (with and without Teams)
Session Information	Duration: 60 minutes Delivery: Online Topics: • Copilot Fundamentals – ideal for general users who are new to Microsoft 365 Copilot and Copilot Agents. • Copilot Studio and Agents – designed for users with a solid understanding of Microsoft 365 Copilot who want to build their own Copilot Agents. • Copilot Management – suited for users with advanced Copilot knowledge who want to learn how to manage Microsoft 365 Copilot and Copilot Agents.

Terms & Conditions:

1. The Partner who wants to book a Copilot lab demo session for their End-Customer must contact Synnex CSP BDM or book using this form [Synnex CSP: End-Customer Copilot Demo Session Request](#).
2. The Partner must submit the End-Customer's ID details to Synnex when requesting for Copilot lab demo session.
3. The Copilot lab demo session will be scheduled upon the approval of Synnex. The partner will get notification via email.
4. The Partner's End-Customer is eligible to book a maximum of 3 Copilot lab demo sessions provided that the Synnex CSP Partner is still transacting with Synnex.
5. By participating, the individual confirms that they have obtained the necessary authorisation from their organisation's management to act on behalf of the organisation.
6. Qualification is solely under the discretion of Synnex.
7. For questions or assistance, please reach out to – csp@au.synnex-grp.com

IMPORTANT: Please read these terms and conditions before participating in the program. By participating in the program, YOU ("Reseller") are deemed to have read, understood, and agreed to abide by these terms and conditions.

General Terms and Conditions:

- Synnex may update, change, cancel or terminate the Program or the Term or any portion of these Program Terms at any time.
- Partner must be 100% payment compliant for all their Synnex invoices to qualify.
- All values referred to in this document are ex GST, unless explicitly stated to be otherwise.
- Synnex is not liable for failed delivery of prizes due to incorrect information supplied (such as incorrect email address).

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